APR. -03'03 (THU). 18:31. KEPNER EGOE LEGAL

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MINTZ LEVIN

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Attorney Docket No. 24200-002 CON

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants:

James D. Schlick et al.

Serial No.

09/493,783

Filed:

January 28, 2000

For: METHO

METHOD AND APPARATUS FOR PROBLEM SOLVING, DECISION MAKE

AND STORING, ANALYZING AND RETRIEVING ENTERPRISEWIDE

KNOWLEDGE AND CONCLUSIVE DATA

Examiner:

Robertson, David

Art Unit:

3623

Commissioner for Patents Washington, DC 20231

REVOCATION BY ASSIGNEE AND NEW POWER OF ATTORNEY

Sir:

The undersigned, KEPNER-TREGOE, INC., a New Jersey corporation, assignee of the above-identified serial no. 09/493,783, for which the application was filed with the U.S. Patent and Trademark Office on January 28, 2000, assignment recorded on November 14, 2000 (Reel/Frame: 011297/0351), hereby revokes any and all former powers of attorney and appoints:

Kevin Ainsworth, Registration No. 39,586 Ingrid A. Beattie, Registration No. 42,306 William D. Belanger, Registration No. 40,509 Naomi S. Biswas, Registration No. 38,384 David F. Crosby, Registration No. 36,400 Brett N. Dorny, Registration No. 35,860 Ivor R. Elrifi, Registration No. 39,529 Heidi A. Erlacher, Registration No. 45,409 John A. Harre, Registration No. 37,345 Brian P. Hopkins, Registration No. 42,669 A. Jason Mirabito, Registration No. 28,161 Michel Morency, Registration No. P-50,183 Thomas M. Sullivan, Registration No. 39,392 Howard J. Susser, Registration No. 33,556 Carol H. Peters, Registration No. 45,010 Kristin E. Konzak, Registration No. 44,848 David E. Johnson, Registration No. 41,874 Shane H. Hunter, Registration No. 41,858 Christina V. Karnakis, Registration No. 45,899 Richard G. Gervase, Registration No. 46,725 Brian C. Dauphin, Registration No. 40,983 Raphael A. Valencia, Registration No. 43,216 Cynthia A. Kozakiewicz, Registration No. 42,764 Barry J. Marenberg, Registration No. 40,715 Sonia K. Guterman, Registration No. 44,729

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Bradford C. Blaise, Registration No. 47,429 David W. Poirier, Registration No. 43,007 Michael T. Renaud, Registration No. 44,299 Brian S. Rosenbloom, Registration No. 41,276 Robert J. Sayre, Registration No. 42,124 Janine Susan, Registration No. 46,119 James G. Gatto, Registration No. 32,694 Christopher J. Cuneo, Registration No. 42,450 Marianne Downing, Registration No. 42,870 C. Eric Schulman, Registration No. 43,350 Nicholas P. Triano, Registration No. 36,397 Matthew J. Golden, Registration No. 35,161 Gregory J. Sieczkiewicz, Registration No. 48,223 Sean M. Coughlin, Registration No. 48,593 Charles E. Bell, Registration No. 48,128 John M. Garvey, Registration No. 37,833

of Mintz, Levin, Cohn, Ferris, Glovsky and Popeo, P.C., One Financial Center, Boston, Massachusetts 02111, as Applicant's attorneys with full power of substitution and revocation to take any and all action necessary with regard to the above-identified patent.

Please address all telephone calls to: C. Eric Schulman, at telephone no.: 617/348-3005. Please forward all correspondence to:

C. Eric Schulman, Esq.
Mintz, Levin, Cohn, Ferris, Glovsky and Popeo, P.C.
One Financial Center
Boston, Massachusetts 02111

Respectfully submitted,

KEPNER-TREGOE, INC.

Name: Thomas J. Irwin

Title: Secretary

Date: 1/2003

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Certification Under 37 C.F.R. §3.73(b)

KEPNER-TREGOE, INC., a New Jersey corporation, certifies that it is the assignee of the entire right, title and interest in the patent identified above by virtue of assignment of the patent identified above, a copy of which is attached.

The undersigned has reviewed all the documents in the chain of title of the patent identified above and, to the best of the undersigned's knowledge and belief, title is in the assignee identified above.

I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both, under Section 1001 of Title 18 of the United States Code, and that such willful false statements may jeopardize the validity of this patent.

Respectfully submitted,

KEPNER-TREGOE, INC.

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